# L Y NNCO SUPPLY CHAIN SOLUTIONS

## Purchasing Policies that Drive a Lean Supply Chain

Oklahoma Manufacturing Alliance Conference 2010

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#### **How Lean are your Purchasing Policies?**

#### GUT CHECK

- Do your Suppliers handle the majority of the shipping arrangements for orders?
- Are your shipping costs bundled into the price of your purchased product? (Prepaid Shipping)
- Are you carrying safety stock to cover "Late Ship" and "Short Ship" scenarios?
- Do you typically find out that a supplier has not shipped what you ordered <u>or</u> not shipped in time to meet your delivery deadline only when it doesn't show up on your dock as expected?



### How Lean are your Purchasing Policies?



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#### **Three Major Contributors to the Supply Chain**

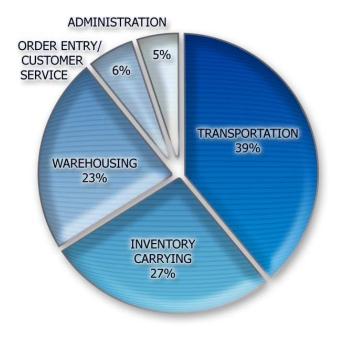


Purchasing is often the first control point for Supply Chain bliss or chaos!

So, what's it gonna be?

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#### There is a need for control... "but why" you ask?



- Purchasing policies heavily impact the three of the largest cost factors in the supply chain
- Purchasing is important. You are important!
- What you do everyday to govern the proper flow of materials and cost impacts many other functions downstream in the supply chain.

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#### Common supply chains have an enormous amount of variability in time and costs as a result of:

- Lack of Order Receipt Acknowlegement
  - Late Order Fulfillment by Suppliers
    - Excessive Order Minimums
      - Late / Missed Pickups and Deliveries
        - Shortage of Product
          - Excess Product
            - Increased Expediting Activity

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Potential Line Shut Down

#### Typically has you Boss jumping on your desk ....



#### And you crying like a baby .



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#### How do most Purchasing Groups minimize this variability?

- Increase Safety Stock to cover the "What If" Scenarios
- Put logistics responsibility in the hands of the Suppliers

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Hope for the best!

#### How does this impact the Supply Chain?

- Increased Inventory Carrying Costs
- Increased Warehousing Costs
- Increased Obsolescence
- Higher Product Costs





### Making sure my ordered product gets to me in perfect condition and on-time is the responsibility of my Supplier.

#### They are incented to do so because I make them arrange and pay for shipping as part of the product price.

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## **HOT OFF THE PRESS:**

#### **Purchasing Policies containing Prepaid Terms**

#### are the largest contributing factor in institutionalizing

supply chain chaos



## Suppliers who coordinate and pay for freight as a function of the product price,

Usually pad *shipping* costs by as much as 30-50% to hedge against economic shifts in fuel, transportation, and raw material costs

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#### **Once product leaves your Suppliers dock, it's yours!**

#### **Damaged Product? Lost Product?**

#### **Hits your financials regardless!**

Yet you had no control over decisions that created the problem

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#### **Prepaid and Add Terms?**

## Suppliers aren't concerned about shipping the most cost effective means because:

## It's on your dime!

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## **MYTH BUSTER:**

Managing your Supply Chain is <u>NOT</u> your Suppliers' core competency

Making good quality product <u>IS</u> their chief concern

However, entrepreneurship appreciates that Prepaid terms creates a cushion for margins in your product price and your Suppliers know it.

While your costs are stable, you forgo the ability to maximize savings and control your supply chain at a <u>hefty</u> cost

### So whatch ya gonna do about it?

- Centralize Control of Supply Chain Activity with Suppliers
- Instill Disciplined Supply Chain Processes
- Be Proactive with Visibility

Throughout the order to delivery cycle.

#### These are the Driving Principles of Lean Purchasing Policies

#### Managing your Purchasing Policies

- Control the Ordering Process
- > Take responsibility of when and how much to order (Pull rather than Push)
- Reduce order lot sizes and set min/max levels to meet production needs

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Build accurate lead times into your ordering cycle

#### Managing your Purchasing Policies

Proactively Verify Supplier Fulfillment Intent – Every Time

- Verify they received and have processed your order
- Gain early knowledge of short ships and late ships
- Closely manage and measure expediting
- Accurately measure Supplier fill rates

#### Manage Your Purchasing Policies

- Take Control of <u>ALL</u> Shipping Activity for Suppliers
  - Unbundle Prepaid Shipping from Purchase Agreements

- Centralize the Handling of Shipping Arrangements
- Establish a Disciplined Expediting Policy
- Proactively Track and Trace All Shipments

#### Gaining Proactive Supplier Visibility

- Know what's happening before it happens:
  - Is my Supplier shipping what I ordered?
  - Is my product going to arrive when expected?
  - > Are my product and shipping costs as optimal as can be?
  - > Am I holding my Suppliers accountable?
  - Allows time to fix issues before they become critical problems
  - Provides a forum for continuous improvement
  - Lots of technology available to Manufacturers today

#### L Y N N C O

#### Proactive Order Fulfillment Verification

	Expand to Search Orders								
Pe	ending	Critical	Cancelled	Ready/Shipp	bed		Order Resolution	Ship Together	Save
Select	Order#/Line#	Status?	Item#/Desc	Order Dates	Ship Qty / Date 🖓	Packaging	g? Characteristics?	Origin/Destination	3
	7741134 030	SHIPMENT INITIATED	WHVP7 WHVP74 WHI- 500 LAND BLADE	Shipping 02/13/2007 Delivery 02/17/2007	Ordend/Shipping 1. Date Time 12:0/AM - 12:00 AM	Pieces <mark>2</mark> Packaging PACKAGE	Weight 1000 Class 250 ▼ Expedite	San Pedro CA Victoria TX	Details Copy Split
	7741133 010	SHIPMENT INITIATED	WHISP WHISPER BLADE BOLTS ONLY-	Shipping 02/13/2007 Delivery 02/17/2007	Ordered/Shipping 30 / 30 Date 04/01/2007 Time 12:00 AM - 12:07 AM	Pieces <mark>2</mark> Packaging PACKAGE	Weight 500 Class 92.5 ▼ Expedite	San Pedro CA Victoria TX	Details Copy
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	7741134 040	SHIPMENT INITIATED	BOLT BOLT PACKAGES FOR BLADE S	Shipping 02/16/2007 Delivery 02/20/2007	Ordered/Shipping 13 / Date 02/18/2007 Time 08:00 AM - 05:00 PM	Pieces Packaging NONE	Weight   Class   €   Expedite	San Pedro CA Fresno TX	Details Copy Split
	7741134 050	SHIPMENT INITIATED	WHVP0 WHVP04 WHI- 100 LAND BLADE	Shipping 02/15/2007 Delivery 02/19/2007	Ordered/Shipping 68 / Date 02/15/2007 Time 08:00 AM - 05:00 PM	Pieces Packaging NONE	Ueight Class 60 ▼ Class 60 ▼	CENTRALIA IL Fresno TX	Details Copy Split
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· Suppliers log into website to retrieve Orders or verify receipt of trigger

• Suppliers verify the amount of product to be shipped and when they intend to ship

• Manufacturers able to proactively identify that Supplier received trigger and short ships/late ships/no ships

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Provides for Order Fill Rate Measurement by Supplier

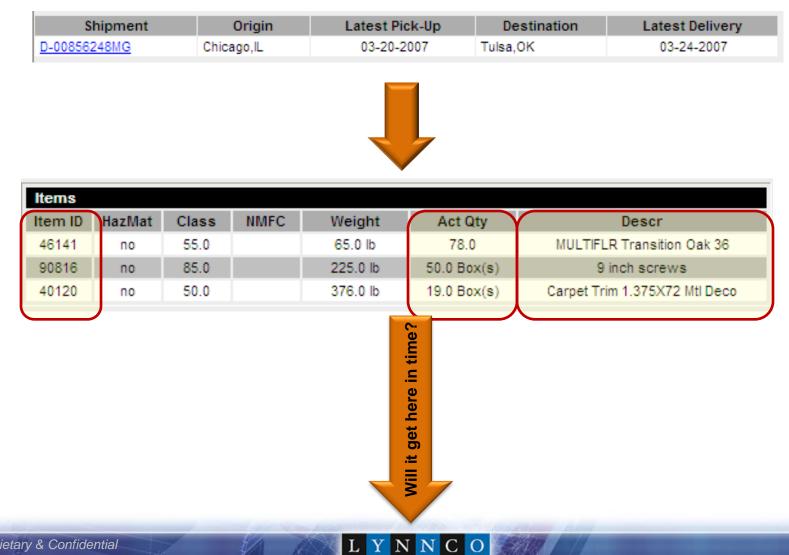
#### Part Level Visibility – "Where is it right now?"

#### **Customer Manage Shipments**

Chinesent	Delivered at			44 61
ype = Shipment 💌		Reference = 908		11 Shipments displayed.
Shipment	Booked Or Cancelled	Latest Pick-Up	Destination	Latest Delivery
0816433MG	Wilmington Delivered	03-15-2005	Broken Arrow,OK	03-17-2005
00821891MG	Wilmington In Transit	03-15-2005	Broken Arrow, OK	03-17-2005
00821980MG	Wilmington Pending	03-15-2005	Broken Arrow, OK	03-17-2005
00822080MG	Wilmington Tendered	03-15-2005	Broken Arrow,OK	03-17-2005
00824154MG	Wilmington Any	03-15-2005	Broken Arrow,OK	03-17-2005
00824455MG	Wilmington, OH	03-15-2005	Broken Arrow,OK	03-17-2005
00824761MG	Wilmington,OH	03-15-2005	Broken Arrow, OK	03-17-2005
00828223MG	Wilmington,OH	03-15-2005	Broken Arrow, OK	03-17-2005
00828727MG	Fayetteville,NC	12-27-2005	Fayetteville,AR	12-28-2005
00831607MG	Wilmington,OH	02-27-2006	Broken Arrow, OK	02-28-2006
00834389MG	TULSA,OK	04-14-2006	TULSA,OK	04-17-2006

there enough

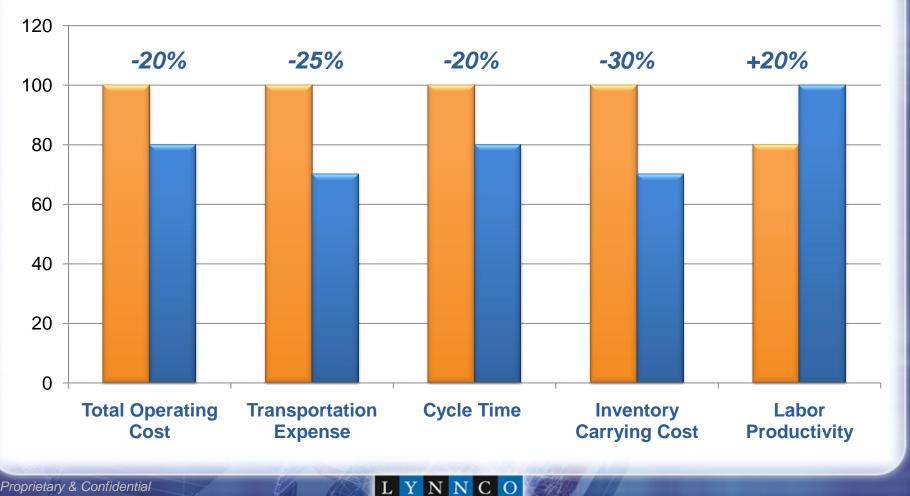
#### Part Level Visibility



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**4** Typical improvements that are achievable. . .

Before LynnCo With LynnCo



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## **Don't Believe Me . . . I CAN Prove it!**

## Morton Buildings Morton, IL

## "Unbundling Prepaid May 2010 Case Study"

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## Constructors of high-quality, post-frame structures



#### THE STIMULUS:

New Competitors entering market drove down product pricing.

- Morton's margins eroded
- Sales dipped
- Market share decreased
- Required Morton to focus on ways to lower finished good price yet maintain same quality and service.
- Lowering the landed cost of raw materials turned attention to Purchasing policies and Supply Chain activities.

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#### THE BIG ISSUE:

#### Morton had little to no fiduciary oversight or visibility of raw materials purchased

- Morton Building's buyers negotiated and contracted materials on a lowest unit cost structure with all inclusive of freight causing difficulty in determining shipping costs from actual product price.
- Suppliers pushed product with no regard of Morton's production need
- Lack of reporting on historical metrics on transportation, storage, or inventory carrying costs
- No in-transit visibility of inbound materials; increased expediting, and ate up valuable resource time tracking product to avoid production line shut downs.
- Suppliers controlled shipping decisions with no regard to Morton fleet capacity, optimal mode opportunities, and best cost assessment.

#### THE BIG AH-HA:

1. Inflated product pricing 2. Inventory overstocking 3. Expensive shipping costs

Inflated Finished Good Price in the Market

#### WHERE TO BEGIN?

Institute Discipline, Control and Supplier Accountability through Lean Oriented Purchasing Policies

- One commodity at a time
- Started with Steel Coil
- \$10 Million Annual Purchase
- Big Impact, Quickly!

#### **6 STEPS TO SUCCESS.**

#### **Step 1**: Established a Baseline.

Quantified Current Landed Cost of Steel Coil, Order Cycle Time, and Usage Rate

- Weekly Steel Consumption
- Cost of Steel on hand
- Steel ordering minimums and frequencies
- Ordering lead times
- Total Landed Cost Factors
  - a. Product Cost
  - b. Inventory Carrying Costs
  - c. Storage Cost
  - d. Safety Stock to maintain required service levels

#### Step 2: Profiled Shipping Requirements

- Type of Equipment Required
- Shipment Lead Times
- Common Shipping Lanes and Transit Times
- Shipment Frequencies
- Common Carriers Available
- Shipping Costs

Step 3: Synchronized Ordering Cycle with Consumption Rate and Shipping Timeframes Defined new purchasing requirements – inventory needs, lot sizes, order minimums

#### **Step 4:** Renegotiated Purchasing Agreements with Steel Suppliers

- Converted Blanket Purchase Orders to Discreet Purchase Orders
- Adjusted Purchasing Terms
- Established Product Price without Shipping, Handling, and Administrative Functions

#### **Step 5:** Instituted New Shipping Policy

Morton coordinating and paying for all shipping of materials from Suppliers to their facilities

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#### **Step 6:** Developed Supplier Scorecard and Feedback Procedures

#### **Benefits Realized.**

Commanding ownership of prepaid inbound shipping and drive improvements in:

- Monitoring Supplier 1<sup>st</sup> time fill rate
- Accountability for Expediting Frequency and Cost
- Increased Inventory Turns
- Proper allocation and accuracy of freight charges
- Visibility of materials through transport
- Lower overall raw materials cost and related freight costs
- Separating the cost of transportation from the piece price allowed Morton Building's purchasing group see through pricing to ascertain a true unit cost and create a better negotiating platform
- Obtained control of a larger freight volume and spend to work with for future carrier negotiations and supply chain optimization.

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Enabled a solid, scalable platform for future expansion of a successful inbound demand-driven ordering policy

#### But the Real Proof is in the \$\$\$

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- Raw Material cost reduction of 6%
- Inventory carrying cost reduction of 35%
- Material handling and storage cost reduction of 4%
- Safety stock reduction of 7%
- Transportation cost reduction of 32%

	\$ Ann	1,879,000 ual Savings
F	\$	320,000
	Ş	174,000
%	\$	202,000
	\$	583,000
	\$	600,000

#### WHEW....IT WAS WORTH IT!

Applying the same results to Morton Building's entire purchase spend of \$82M resulted in a significant supply chain cost reduction.

Over the next eight months, Morton Building successfully rolled out the purchasing policy initiative to all product lines

## Achieving an annual supply chain savings in excess of \$15M

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## **Supply Chain Chaos?**



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## **Supply Chain Bliss!**



## NOW THAT'S WHAT I'M TALKIN 'BOUT!

#### LOGISTICS SOLUTIONS FOR THE DEMANDING SHIPPER





SuiteEdge<sup>™</sup> Technology

> LynnCo Supply Chain Solutions, Inc. 2448 East 81<sup>st</sup> Street, Ste 2600 Tulsa, Oklahoma 74137

www.lynnco-scs.com

To learn more about our services:

www.gowithlynnco.com 866-872-3264